# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Robert Half: Open Access Plus

#### Coverage Period: 01/01/2022 - 12/31/2022

Coverage for: Individual/Individual + Family | Plan Type: OAP

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at www.cigna.com/sp. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-Cigna24 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>in-network providers</u> : \$1,500/individual or \$3,000/family For <u>out-of-network providers</u> : \$3,000/individual or \$6,000/family Combined medical/behavioral and pharmacy <u>deductible</u> <u>Deductible</u> per individual applies when the employee is the only individual covered under the <u>plan</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network <u>preventive care</u> & immunizations are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>in-network providers</u> <b>\$3,000</b> /individual or <b>\$6,000</b> /family For <u>out-of-network providers</u> <b>\$6,000</b> /individual or <b>\$12,000</b> /family Combined medical/behavioral and pharmacy <u>out-of-pocket</u>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Penalties for failure to obtain <u>pre-authorization</u> for services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.cigna.com</u> or call 1-800-Cigna24 for a list of <u>network providers</u> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.

Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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0	Services You May Need	What You Will Pay		
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	20% coinsurance/visit	40% coinsurance	None
	Specialist visit	20% coinsurance/visit	40% coinsurance	None
If you visit a health care provider's office or clinic	Preventive care/ screening/ immunization	No charge/visit** No charge/ <u>screening</u> ** No charge/immunizations** ** <u>Deductible</u> does not apply	40% <u>coinsurance</u> /visit 40% <u>coinsurance</u> / <u>screening</u> 40% <u>coinsurance</u> / immunizations	NoneNoneNoneYou may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification.

Common		What You Will Pay		Limitations Exceptions 8 Athen
Common Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
		(You will pay the least)	(You will pay the most)	
		20% coinsurance/prescription	20% coinsurance/prescription	Deductible waived for preventive
	Generic drugs (Tier 1)	(retail),	(retail),	drugs. Coverage is limited up to a 30-
lf		20% coinsurance/prescription (mail or Smart90),	Not covered (mail and Smart90)	day supply (retail) and a 90-day supply (mail or Smart90)
If you need drugs to treat your illness or condition		20% coinsurance/prescription	20% coinsurance/prescription	Deductible waived for preventive
your miless or condition	Preferred brand drugs (Tier	(retail),	(retail),	drugs. Coverage is limited up to a 30-
More information about prescription drug coverage	2)	20% coinsurance/prescription (mail or Smart90),	Not covered (mail and Smart90)	day supply (retail) and a 90-day supply (mail or Smart90)
is available at		20% coinsurance/prescription	20% coinsurance/prescription	Deductible waived for preventive
www.express-scripts.com	Non-preferred brand drugs	(retail),	(retail),	drugs. Coverage is limited up to a 30-
	(Tier 3)	20% coinsurance/prescription (mail or Smart90),	Not covered (mail and Smart90)	day supply (retail) and a 90-day supply (mail or Smart90)
			,	Contact your employer for non-Cigna
	Specialty drugs (Tier 4)	Not covered	Not covered	coverage that may be available.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification.
surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification.
	Emergency room care	20% coinsurance	20% coinsurance	None
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	None
	Urgent care	20% coinsurance	20% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification.
	Physician/surgeon fees	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification.
If you need mental health, behavioral health, or substance abuse services		20% coinsurance/office visit	40% coinsurance/office visit	50% penalty if no precert of out-of-
	Outpatient services	20% <u>coinsurance</u> /all other services	40% <u>coinsurance</u> /all other services	network non-routine services (i.e., partial hospitalization, etc.).
	Inpatient services	20% <u>coinsurance</u>	40% coinsurance	50% penalty for no out-of-network precertification.

Common	Services You May Need	What You Will Pay		Limitations Executions 9 Other
Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	20% coinsurance	40% coinsurance	Primary Care or Specialist benefit
	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	levels apply for initial visit to confirm pregnancy. <u>Cost sharing</u> does not apply for <u>preventive services.</u> Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you are pregnant	Childbirth/delivery facility services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	

Common		What You Will Pay		Limitations Exceptions 8 Other
Medical Event	Services You May Need	In-Network Provider	Out-of-Network Provider	<ul> <li>Limitations, Exceptions, &amp; Other Important Information</li> </ul>
If you need help recovering or have other special health needs	<u>Home health care</u>	(You will pay the least) 20% <u>coinsurance</u>	(You will pay the most)	<ul> <li>50% penalty for no out-of-network precertification.</li> <li>Coverage is limited to 120 days annual max. Maximums cross-accumulate.</li> <li>16 hour maximum per day (The limit is not applicable to mental health and substance use disorder conditions.)</li> </ul>
	Rehabilitation services	20% <u>coinsurance</u> /visit	40% <u>coinsurance</u> /visit	50% penalty for failure to precertify out-of-network speech therapy services. Coverage is limited to annual max of: Unlimited days for Pulmonary rehab, Cognitive therapy, Cardiac rehab services, Physical, Speech and Occupational therapies. Coverage is limited to annual max of: 30 days for Chiropractic care services
	Habilitation services	20% coinsurance/visit	40% <u>coinsurance</u> /visit	Services are covered when <u>Medically</u> <u>Necessary</u> to treat a mental health condition (e.g. autism). 50% penalty for failure to precertify out-of-network speech therapy services.
	Skilled nursing care	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification. Coverage is limited to 120 days annual max.
	Durable medical equipment	20% coinsurance	40% coinsurance	50% penalty for no out-of-network precertification.
	Hospice services	20% <u>coinsurance</u> /inpatient; 20% <u>coinsurance</u> /outpatient services	40% <u>coinsurance</u> /inpatient; 40% <u>coinsurance</u> /outpatient services	50% penalty for failure to precertify out-of-network inpatient hospice services.

Common		What You Will Pay		Limitationa Exceptiona 8 Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If your shild peeds deptal	Children's eye exam	Not covered	Not covered	None	
If your child needs dental	Children's glasses	Not covered	Not covered	None	
or eye care	Children's dental check-up	Not covered	Not covered	None	
<b>Excluded Services &amp; Of</b>	ther Covered Services:				
Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Cosmetic surgery		Long-term care	Routi	ne eye care (Adult)	
Dental care (Adult)		Non-emergency care when traveling outside the     Routine foot care		ne foot care	
Dental care (Children)		U.S.	Weigl	<ul> <li>Weight loss programs</li> </ul>	
• Eye care (Children)			-		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
<ul> <li>Acupuncture (12 days</li> </ul>	)	Chiropractic care (30 days)	<ul> <li>Inferti</li> </ul>	ility treatment (Lifetime max \$15,000)	
Bariatric Surgery (in-n Charges Lifetime max		<ul> <li>Hearing aids (\$2,000 maximu Year)</li> </ul>	um per Calendar • Privat	te-duty nursing	

# Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: California Department of Managed Health Care Help Center at (888) 466-2219.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b>	Managing	
(9 months of in-network pre-natal ca	(a year of routin	
hospital delivery)	cont	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$1,500 20% 20% 20%	<ul> <li>The <u>plan's</u> over</li> <li><u>Specialist coin</u></li> <li>Hospital (facilit</li> <li>Other <u>coinsura</u></li> </ul>
This EXAMPLE event includes service	This EXAMPLE eve	
Specialist office visits <i>(prenatal care)</i>	Primary care physic	
Childbirth/Delivery Professional Service	disease education)	
Childbirth/Delivery Facility Services	Diagnostic tests (blo	
Diagnostic tests <i>(ultrasounds and blood</i> )	Prescription drugs	

<u>Specialist</u> visit *(anesthesia)* 

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Fotal Example Cost	\$12,700

Cost Sharing		
Deductibles	\$1,500	
<u>Copayments</u>	\$0	
Coinsurance	\$1,500	
What isn't covered		
Limits or exclusions	\$30	
The total Peg would pay is	\$3,030	

Managing Joe's type 2 Diab (a year of routine in-network care of controlled condition)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$1,500 20% 20% 20%
This EXAMPLE event includes service <u>Primary care physician</u> office visits <i>(inclu</i>	

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
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#### In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$1,140
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$4,300
The total Joe would pay is	\$5,440

# Mia's Simple Fracture(in-network emergency room visit and follow up<br/>care)The plan's overall deductible\$1,500Specialist coinsurance20%Hospital (facility) coinsurance20%Other coinsurance20%

This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$2,800

#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,500
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$300
What isn't covered	
Limits or exclusions	\$10
The total Mia would pay is	\$1,810

The plan would be responsible for the other costs of these EXAMPLE covered services.

Plan Name: 2022 12133605 - \$1,500 Deductible HSA (Collective Ben Ver: 22 Plan ID: 12133605